



Attorney's Docket No. 18360/260051

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re: Walters et al. Confirmation No.: 1322
Appl. No.: 10/719,661 Art Unit: 3625
Filed: November 21, 2003 Examiner: To be assigned
For: SYSTEMS AND METHODS FOR USING A WEB PORTAL TO INTEGRATE
INTO A CARRIER RETURN SYSTEM

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

**INFORMATION DISCLOSURE STATEMENT
CITATION UNDER 37 C.F.R. § 1.97**

Sir:

Attached is a list of documents on form PTO-1449. In accordance with the Office waiver published July 11, 2003, copies of the cited U.S. patents and patent application publications are not enclosed. Applicant does enclose copies of any cited foreign patent documents and non-patent literature in accordance with 37 CFR 1.98(a)(2).

It is requested that the Examiner consider these documents and officially make them of record in accordance with the provisions of 37 C.F.R. § 1.97 and Section 609 of the MPEP. By submitting the listed documents, Applicant in no way makes any admission as to the prior art status of the listed documents, but is instead submitting the listed documents for the sake of full disclosure.

Respectfully submitted,

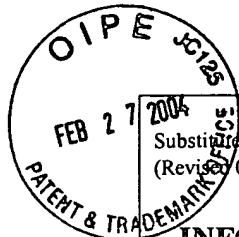
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CERTIFICATE OF MAILING

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Laisha Richardson



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(Revised 04/2003)

INFORMATION DISCLOSURE STATEMENT BY APPLICANT

(Use as many sheets as necessary)

Sheet 1 of 2

Complete if Known

Application Number	10/719,661
Filing Date	November 21, 2003
First Named Inventor	Walters et al.
Group Art Unit	3625
Examiner Name	To be assigned
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U. S. PATENT DOCUMENTS

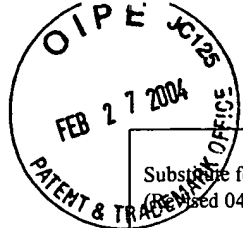
Examiner Initials*	Cite No.	Document Number Number - Kind Code (if known)	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages of Relevant Figures Appear
	1	US-2002/0010634	01-24-2002	Roman et al.	
	2	US-2002/0013744	01-31-2002	Tsunenari et al.	
	3	US-2002/0016726	02-07-2002	Ross	
	4	US-2002/0019761	02-14-2002	Lidow	
	5	US-2002/0032612	03-14-2002	Williams et al.	
	6	US-2002/0073039	06-13-2002	Ogg et al.	
	7	US-5,375,240	12-20-1994	Grundy	
	8	US-6,047,264	04-04-2000	Fisher et al.	
	9	US-6,208,980 B1	03-27-2001	Kara	
	10	US-6,220,509 B1	04-24-2001	Byford	
	11	US-6,236,972 B1	05-22-2001	Shkedy	
	12	US-6,285,916 B1	09-04-2001	Kadaba et al.	
	13	US-6,343,275 B1	01-29-2002	Wong	
	14	US-6,356,196 B1	03-12-2002	Wong et al.	
	15	US-6,463,420 B1	10-08-2002	Guidice et al.	

FOREIGN PATENT DOCUMENTS

Examiner Initials	Cite No.	Foreign Patent Document Country Code - Number Kind Code (if known)	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear	English Language Translation Attached
	16	WO 00/30014 A1	05-25-2000	Nintendo of America, Inc.		
	17	WO 00/46726	08-10-2000	United Parcel Service of America, Inc.		
	18	WO 00/46728	08-10-2000	United Parcel Service of America, Inc.		
	19	WO 01/16889 A1	03-08-2001	Stamps.com		
	20	WO 01/29778 A1	04-26-2001	Stamps.com		
	21	WO 01/35344 A2	05-17-2001	Neopost Inc.		
	22	WO 01/65454 A2	09-07-2001	United Parcel Service of America, Inc.		

Examiner Signature			
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*Examiner: Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.



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(Use as many sheets as necessary)

Sheet 2 of 2

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	23	WO 01/88831 A2	11-22-2001	Nintendo of America, Inc.		
	24	WO 01/67344 A1	09-13-2001	The Return Exchange		
	25	WO 01/72109 A2	10-04-2001	Stamps.com, Inc.		
	26	WO 02/052378 A2	07-04-2002	Pushloop Technologies, Inc.		
	27	WO 02/07104 A1	01-24-2002	Stamps.com		
	28	WO 02/17045 A2	02-28-2002	United States Postal Service		

OTHER DOCUMENTS

Examiner Initials	Cite No.	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published.	English Language Translation Attached
	29	BREWIN, BOB AND ROSENCRANCE, LINDA, Follow That Package!, Article, March 19, 2001 (Retrieved from the Internet April 25, 2003), Page 1 – Page 5, Retrieved from the Internet: URL: http://www.computerworld.com/printthis/2001/0,4814,58696,00.html , Computer World	
	30	DE MARCO, DONNA, E-Tail Presents Can Be Tougher to Send Back Than Order, Journal, December 28, 1999, Downloaded from the Internet on October 3, 2002, Accession Number 08891512, Knight-Ridder/Tribune Business News, The Dialog Corporation, United States	
	31	EL PORTAL DEL TRANSPORTE, FedEx Insight Empowers Customers with Enhanced Shipment Visibility and Control, Article, April 11, 2001 (Retrieved on April 25, 2003), Page 9, Paragraph 4 – Page 10, Line 7, Retrieved from the Internet: <URL: http://www.transportando.net/newsabril_completa.htm >	
	32	FRONTLINE SOLUTIONS, FedEx Improves Internal, External Operations, Article, April 5, 2001 (Retrieved from the Internet April 25, 2003), Page 1 (last line) through Page 2, Paragraph 9, Retrieved from the Internet: <URL: http://www.frontlinemagazine.com/art_th/04052001.htm >, Fairfax, Virginia and Memphis, Tennessee	
	33	HARRINGTON, LISA, The U.S. Postal Service Gets Serious About Serving Business in the New Economy, Journal, May 2000, Downloaded from the Internet on October 3, 2002, Page 2, Volume 41, Number 5, Accession Number 01167257, Penton Publishing, Inc., United States of America	
	34	HENDERSON, TIMOTHY, Buy.com Boosts Returns Process Efficiency With New Solution, Periodical, November 2000, Downloaded from the Internet on October 3, 2002, Pages 72-76, Volume 82n11, Accession Number 02102731, ProQuest Info&Learning, United States of America	
	35	Many Happy Returns – UPS Unveils Advanced Outline Returns Solution, Journal, September 20, 2000, Downloaded from the Internet on October 3, 2002, Accession Number 12921102, Business Wire, United States of America	
	36	PENDER, LEE, Hard Times Are The Best Times, Magazine, August 15, 2001 (Retrieved on April 25, 2003), Page 3, Paragraph 3, Retrieved from the Internet: <URL: http://www.cio.com/archive/081501/besttimes_content.html >	
	37	VAN HUZIE, GORDON, Messaging: The Transport Part of The XML Puzzle, Article, July 2000 (Retrieved from the Internet April 25, 2003: <URL: http://www-106.ibm.com/developerworks/library/xml-messaging/ >	

Examiner Signature	Date Considered
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